K Rauta CUSTOMER FORM

Name and contact details of retailer company/creditor

Customer information
(print or type)

Last name and first names	Date of birth or personal ID code (if credit)	Telephone number
Street address	Postcode and city	
	Email address	
K-Plussa card number 7 0 3 2 4 0	Other K-Plussa card number (if several) 7 0 3 2 4 0	Language

☐ I want to open an online store account with the store and establish a K-Tunnus. I have read the terms and conditions of K-Tunnus.

☐ I consent to Kesko Corporation sending me K-Rauta offers and targeted benefits by email.

The permission to send marketing information will be recorded in the K-Plussa customer register. You can withdraw your consent at any time by clicking the link in an email sent by K-Plussa, by logging in at www.plussa.com/omaplussa, or by contacting the K-Plussa customer service.

Other person with liability (print or type)

Last name and first names	Date of birth or personal ID code (if credit)	Telephone number
K-Plussa card number 7 0 3 2 4 0	Email address	

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Delivery information ☐ Same as street address	
Delivery information	Postcode and city

I/We authorise the following person to use this account

From ____. ____. 20____ – ____. ____. 20____ ☐ For the time being

Name _____

Date of birth _____

I/We authorise the following person to use this account

From ____. ____. 20____ – ____. ____. 20____ ☐ For the time being

Name _____

Date of birth _____

☐ Cash customer

☐ K-Rauta financing (applied separately, service provided by OP-Pohjola)

☐ Invoicing customer

I wish to be invoiced

☐ By e-invoice _____ €/invoice

☐ By email _____ €/invoice

☐ By mail _____ €/invoice

E-invoice address + operator _____

IBAN + BIC _____

Term of payment of invoice date _____

Request for payment charge _____ €

☐ I have received the terms and conditions of the customer relationship and I accept them. I have also received the Data Protection Notice for the customer register, and I have had the opportunity to familiarise myself with the Data Protection Notices of Kesko Corporation's K-Rauta chain's service register and the K-Plussa customer register

I/We confirm that the information here is correct and complete

Place and date _____ ____. ____. 20____

Customer signature _____

Name in block letters

Signature of other person with liability _____

Name in block letters

To be filled in by the store:

Customer identity verified by (sales person's code):

☐ Driver's licence ☐ ID card ☐ Other identification, please specify

The identity of the other person with liability verified by (sales person's code):

☐ Driver's licence ☐ ID card ☐ Other identification, please specify

Credit limit €	Dedicated sales person	Customer number	Customer group	AR
Further information			Store	
Approved (date and signature)		☐ Credit history checked	date	Processed by

05/2019

CONSUMER CUSTOMER PROJECT MAPPING FORM

Customer information

Last Name and First Name	Telephone
Street	Email
	Date
Zip code and place	. . 20

☐ **Builder New building renovation renovator summer resident** ☐ ☐ ☐ ☐

Toimitusosoite/rakennusosoite	Project start time	Project end time
Zip code and place	Estimated budget	
Item Size	Form of residence ☐ Own apartment ☐ Vuokra apartment	

Project/Renovation

☐ Heating ☐ system Kitchen renovation Basic ☐ refurbishment of yard ☐ Bathroom/sauna renovation

☐ Surface renovation ☐ Façade ☐ Windows/are ☐ Other, which:

Project/Builder Construction Method Construction Material

☐ Detached ☐ Rivitalo/Semi-detached house ☐ Summer house	☐ House package, mage: ☐ On site building Osaurakka ☐ ☐ Turnkey Yourself ☐	☐ Stone ☐ Tree

Other things to consider

Contractor(s)

Customer relationship terms and conditions

Requirements: A customer relationship can be established with a natural person (consumer) who is of legal age and legally competent and engaged in a private construction or renovation project ("**project**"). Establishing a customer relationship ("**Customer relationship**") with a store in the K-Rauta chain ("store") requires that the customer ("**Customer**"):

(i) registers as a K-Plussa customer ("**K-Plussa customer**") of Kesko Corporation ("**Kesko**"). A natural person who is of age may become a K-Plussa customer according to the rules of the K-Plussa system using a specific written application form or electronically at www.plussa.com. (ii) accepts that the information provided on page 1 of this form and other data potentially disclosed by the Customer later for the purposes of managing the Customer relationship is recorded a) in Kesko's Plussa register for K-Plussa customers, b) in Kesko's K-Rauta chain's service register, and c) in the store's own customer register.

The Data Protection Notice of Kesko Corporation's K-Rauta chain's service register can be viewed at www.kesko.fi/tietosuoja. The Data Protection Notice of the store's customer register is made available at the time of signing the agreement.

Special conditions for invoicing customers: When applying to become an invoicing customer, the Customer agrees to having their credit history checked from a credit data register. Lack of bad credit record is an absolute prerequisite for becoming an invoicing customer and for the granting of any credit. Personal data provided by the Customer are used when checking credit history and when granting and monitoring credit. The Customer commits to observing the credit limit granted. The Customer has an obligation to inform the store of any changes to the Customer's invoicing address. The credit limit may be changed by mutual agreement between the Customer and the store if necessary. By signing this form (on page 1), the Customer commits to complying with the store's sales and payment terms, and to paying consumer's penalty interest as stipulated in Section 4 of the Interest Act for payments performed after the denoted due date of any invoice, and to reimbursing costs arising from collecting activities to the store.

Establishing a Customer relationship: The Customer relationship is established when the Customer has signed and the store has accepted the relevant application. The Customer relationship concerns the store with which the Customer relationship has been established. Each Customer relationship is personal. The Customer who has established the Customer relationship account (main user) may apply for right of use of the Customer relationship account also to family members of age or to other persons, with a power of attorney.

Validity of the Customer relationship: The Customer relationship is project-specific and in force throughout the Customer's project; however, each Customer relationship is valid for a fixed term of twelve (12) months unless otherwise agreed upon between the store and the Customer. The fixed term may be extended at customer request if the project is delayed. The Customer must always notify the store separately of a delay and state (i) that the Customer wishes to extend the Customer relationship and (ii) the number of months the Customer wishes to extend the relationship. The store reserves the right to decide whether it accepts the Customer's request for an extension, and the number of months the Customer relationship will be extended. The fixed term may be extended at maximum by six (6) months at a time.

If the Customer has not informed the store that it wishes to extend the Customer relationship before the end of the current fixed term, the Customer relationship will be terminated without additional measures. If a project is suspended, the Customer relationship may be suspended for the duration. The Customer relationship is terminated when the Customer's project is completed and/or the fixed term determined for the project when establishing the Customer relationship or extended later, has ended. The Customer may also terminate their Customer relationship by informing the store about this in writing. The Customer has the obligation to inform the store of the completion of the project that forms the basis for the Customer relationship if the project is completed before the pre-determined fixed term ends. Despite the fixed-term nature of the Customer relationship, the store has the right to terminate the Customer relationship with immediate effect if the Customer fails to comply with these terms and conditions or if the customer benefit scheme this form is based on is terminated. When a Customer relationship is terminated, any authorisations for the use of the related account will expire with immediate effect, and any unpaid invoicing or outstanding balance will fall due in accordance with the payment schedule in force.

Discounts: The Customer is entitled to store-specific agreement discounts or benefits in force any given time in the store the Customer has established a Customer relationship with. No Plussa points are accrued for store-specific agreement discounts and invoicing purchases. The Customer will accrue Plussa points for purchases other than those entitling to agreement discounts, provided the purchases are not invoicing purchases. The accrual of Plussa points requires payment in cash, with a bank card, VISA or MasterCard.

Personal data: The store discloses to Kesko

(i) Data to be recorded in the K-Plussa system: the Customer's K-Plussa card number, customer data related to the Customer relationship, data on purchases made by the Customer in the store under the Customer relationship. The rules of the K-Plussa system are available at www.plussa.com, and information regarding the processing of personal data and the Data Protection Notice are available at www.kesko.fi/tietosuoja. (ii) Data to be recorded in Kesko's K-Rauta chain's service register: the Customer's personal data, purchase history, and the Customer's K-Plussa card number and the number of a potential parallel card held by a family member. More information regarding the processing of personal data and the Data Protection Notice are available at www.kesko.fi/tietosuoja.

Kesko, as the party in charge of the K-Rauta chain's service register, and the store, as the party in charge of the customer register, may use the data recorded in their respective registers for customer communication and marketing purposes. Any inquiries and notices concerning customer communications and marketing should be made either to the store or directly to Kesko, depending on whether they concern the customer or the service register.

Transferring the Customer relationship: In connection with a transfer of business, the store has the right to transfer the Customer relationship and customer data to the recipient company.

Retention of ownership: The goods are the property of the store until the purchase price has been paid in full, and the Customer is not entitled to transfer the goods to any third parties, attach them to any other property, or otherwise use the goods as if the owner. The Customer (the main user) has the obligation to inform the issuer of the sales credit (the store) immediately in writing of any changes to the purchase rights of the persons authorised to purchase.