

Contact details of the store/creditor

Cash customer Invoicing customer

COMPANY DETAILS (printed or typed)

Official company name (from the Trade Register)			Business ID/VAT number
Street address		Postal code and town	PO Box and postal code
Sector <input type="checkbox"/> Construction company <input type="checkbox"/> Property owner-ship/maintenance <input type="checkbox"/> HVAC <input type="checkbox"/> Other, please specify: _____ <input type="checkbox"/> Interior design contractor <input type="checkbox"/> Industry <input type="checkbox"/> Public sector			<input type="checkbox"/> VAT reverse charge Our company is a private trader selling construction services on a regular basis. The sales of construction services to our company is subject to the VAT reverse charge mechanism.

GENERAL INFORMATION (printed or typed)

Company contact person		Email	Telephone
Payment contact person		Email	Telephone
Delivery address		Company email address	

BUSINESS INFORMATION (printed or typed)

Year of establishment	Company form	Equity	Estimated annual purchases (incl. VAT)	Net sales
Ownership (principal shareholders, general partners) and authority to sign company name				

I want to receive my invoices		E-invoicing address + e-invoicing operator	IBAN account number + BIC
<input type="checkbox"/> E-invoice	_____ €/invoice	_____	_____
<input type="checkbox"/> By email	_____ €/invoice	Email address	_____
Invoicing service charge	_____ €/invoice	Term of payment	_____

The customer undertakes to inform the creditor of any changes in the company form and ownership. The company's address and other contact details may be used for direct marketing and other targeted marketing measures. The individual/company registering as a customer accepts the disclosure of the above information as well as other information required for the management of the customer relationship to the service register of Kesko Corporation's K-Rauta chain. Furthermore, the individual/company registering as a customer accepts the saving of the abovementioned information as well as any other information provided by the customer that is required for the management of the customer relationship in the store's own customer register. The individual/company registering as a customer is obligated to inform its contact person that they have been designated as the company's contact person for K-Rauta. The company is also obligated to provide its contact person with the information specified in the general terms of sale. For more information about the Kesko Corporation register, visit www.kesko.fi/tietosuoja.

The individual/company registering as a customer accepts that their credit score will be checked from the credit register. A positive credit score and a sufficient collateral are absolute prerequisites for the granting of credit. The identifying information provided by the customer will be used when checking the customer's credit score and granting and monitoring credit. The customer agrees to comply with the credit limit. If necessary, the credit limit may be amended by mutual agreement. By signing this form, the customer undertakes to comply with the creditor's terms of sale and payment (see below) and to pay interest on any payments paid after the due date indicated on the invoice in accordance with section 4a of the Interest Act, plus six (6) percentage points, as well as to reimburse the creditor the costs incurred from debt collection. It is the responsibility of the party who established the account to notify the creditor without delay of any changes to the purchase rights of the authorised individuals.

Provision regarding retention of title: The title to the object of purchase remains with the seller in accordance with the enclosed general terms of sale until the entire purchase price has been paid.

I have read and agree to the corporate customer terms and conditions. I have also received the customer register privacy policy.

I affirm the information as correct and complete. Place and date _____ 20 ____

Customer's signature _____ Printed name _____

To be completed BY THE STORE:

Identity verified by, seller ID:		<input type="checkbox"/> Driving licence	<input type="checkbox"/> Identity card	<input type="checkbox"/> Other form of identification, please specify:
Credit limit	Customer number	Customer group	AR	
€				
Collateral (type of collateral)		Amount in euros	Validity period	
Acceptance (date and signature)		<input type="checkbox"/> Credit score checked	date	Processed by

GENERAL TERMS OF SALE OF THE STORE/CREDITOR

1. Scope of application

These general terms apply to goods delivered directly from the warehouse (hereinafter referred to as "sales from stock") or via store billing from the supplier/manufacturer ("invoiced sales") unless specifically agreed to the contrary by the parties. These terms and conditions apply until further notice from the seller/account creditor. Orders placed in the K-Rauta Pro online store are subject to the current K-Rauta Pro online store order and delivery terms, as well as the online store's terms of use, which are available at <https://www.k-rauta.fi/sivu/verkkokaupan-tilaus-ja-toimitusehdot>.

Registration and processing of personal data

The company registering as a customer is obligated to inform without delay Kesko Corporation and the seller of any changes to its contact persons. The company registering as a customer undertakes to inform the employees it has specified as its contact persons that they have been designated as the contact persons, that the personal data of the contact persons will be processed as required by the agreement and that information about the processing of the personal data is available in the privacy policy of the Kesko Corporation K-Rauta chain service register at www.kesko.fi/tietosuojat.

2. Conclusion of a transaction

2.1 Offer

An offer, including its terms and conditions, is valid without a specific commitment or for a period of 30 days, unless otherwise indicated in the offer or unless otherwise provided by the properties of the goods. The store has the right to amend its offer in so far as the need for change is caused by a factor the store is unable to influence. The offer and appendices thereto are the property of the store and must not be surrendered to any third party or used in any other manner.

2.2 Order

The buyer's order becomes binding on the store once the store has confirmed it or the goods have been delivered. Confirmation of the order takes place on the condition that any required licences and/or permits from the authorities can be obtained.

3. Obligations of the parties

3.1 Delivery time

The store is obliged to deliver the goods to the buyer in accordance with the agreement. However, the store has the right to deviate from the agreed delivery time without any liability for damages if

- the delivery is delayed due to an event that cannot reasonably be overcome by the store, because of errors in the delivery by the supplier/manufacturer or because the delivery by the supplier/manufacturer is delayed as a result of an event as mentioned above; or if
- fulfilment of the agreement would require sacrifices that are unreasonable compared to the nature of the agreement.

3.2 Delivery of goods

Goods shall be deemed as delivered when the buyer or a party authorised by the buyer has taken control of them. Delivery to the address specified by the buyer shall also be considered as taking control of the goods in cases where the buyer or a party authorised by the buyer is not present to accept the goods.

3.3 Insurance

In the case of invoiced sales, insurance shall be taken out according to the terms and conditions of the supplier/manufacturer.

3.4 Warranty

Unless otherwise agreed, the goods sold shall be subject to a warranty according to the terms and conditions of the supplier/manufacturer. The store is only liable for statements and promises regarding the goods made by the store itself.

3.5 Packaging

The store shall deliver stock goods packaged in such a manner that, under normal circumstances, the goods will be delivered in a condition that is considered normal for the intended use. In the case of invoiced sales, the packaging method of the supplier/manufacturer shall be used. Prices do not include packaging except for the standard packaging of the supplier/manufacturer. The store has the right to separately charge the necessary packaging and protection expenses.

3.6 Delayed transaction

When there is a risk of a significant delivery time delay beyond what has been agreed, the store is obligated to inform the buyer as soon as it becomes aware of the delay. Unless otherwise agreed in writing, the store will not be liable to compensate the customer any damage caused by the delay. In the case of invoiced sales, the buyer is entitled to receive any compensation for delay to be paid by the supplier/manufacturer. To be able to invoke a delay, the buyer shall submit a complaint within a reasonable time after the expiration of the agreed delivery time.

3.7 Payment of the purchase price

The buyer is obligated to pay the purchase price in accordance with the agreed terms of payment. Unless otherwise agreed, the term of payment shall be 14 days net from the delivery of the goods. In the event of a late payment, the buyer is obligated to pay the interest on arrears applied by the store. If the

buyer neglects to accept the goods ordered in accordance with the agreement, the buyer is nonetheless obligated to pay the purchase price as if the goods had been accepted. If the buyer refuses to pay the purchase price due to defective goods or an inaccurate invoice, the buyer is still obligated to pay the part of the invoice applying to goods free of defects in accordance with the agreement. If the buyer fails to make the agreed payments, the store has the right to postpone deliveries until the overdue payments have been made. In such a case, the agreed delivery time shall be deemed to have been postponed accordingly, and the buyer is not entitled to make any claims arising from the transfer of the delivery time or cancel the transaction.

3.8 Duty of the buyer to inspect the goods

The buyer is obligated to inspect the goods and submit a reclamation on any defects to the store within 7 days after the delivery of the goods on pain of losing their right to invoke the fault. If the buyer has had the opportunity to inspect the goods or a sample thereof before the closing of the transaction, the buyer cannot invoke as an error any circumstances it should have detected during the inspection. In the case of invoiced sales, a reclamation shall also be submitted directly to the supplier/manufacturer, taking into account any requirements on reclamations imposed by the supplier/manufacturer.

3.9 Product defect

The store has the right to repair any defective goods delivered, reduce their price accordingly or replace them with new ones. The store cannot be held liable in any way for any damage or defects to the goods caused after the delivery of the goods. Furthermore, any requirements of the supplier regarding defective goods shall be applied to invoiced sales. The liability of the store for a product defect is limited to direct damage up to the amount the supplier/manufacturer is liable to compensate.

3.10 Consequential damage

The store is not obligated to compensate the buyer for any consequential damage caused by a defective delivery.

4. Cancelling a transaction

4.1 Buyer's right to cancel a transaction

The buyer has the right to cancel a transaction if a delay attributable to the store or a product defect is of material significance to the buyer and the store has been or should have been aware of this, and the store fails to deliver the goods or rectify the error or deliver new goods within a reasonable period after the buyer has notified the store of the delay or defect.

4.2 Store's/creditor's right to cancel a transaction

If the purchase price is not paid by the due date, or if the buyer fails to contribute to the transaction in accordance with the agreement or fails to pick up or accept the goods, the store has the right to keep the transaction in force and demand payment or, if the delay or neglect is not minor, to cancel the transaction, in which case the buyer is obligated to pay a contractual penalty corresponding to the amount of damage suffered by the store but no less than 10% of the purchase price. The store has the right to cancel the transaction despite the buyer having gained control of the goods. The store also has the right to cancel the transaction if, on the basis of a notice from the buyer or otherwise, it can be concluded that the buyer's payment will be delayed in a manner that would warrant cancellation of the transaction.

4.3 Force majeure

Where events as set out in the last paragraph of Clause 3.1 above prevent a delivery and the delivery time is consequently unreasonably extended, both the buyer and the store have the right, without any liability for damages, to cancel the transaction by notifying the other party in writing.

5. Special provisions on invoiced sales

Any additional charges and credits associated with deliveries in invoiced sales shall be invoiced through the store if the store so requires.

6. Ownership

Goods remain the property of the store until the purchase price has been paid in full, unless otherwise provided by the nature of the goods or legislation. The buyer does not have the right to assign the goods to any third party, attach them to any other property or otherwise govern over the goods like the owner. If the buyer attaches the goods to other property in violation of the paragraph above and the goods cannot be returned in the event of cancellation or similar circumstances, the buyer is liable to pay without delay the entire outstanding purchase price plus the contractual penalty provided for in Clause 4.2.

7. Exchange rates, taxes, customs duties and other statutory charges

Prices are based on the exchange rates, VAT rate and other statutory taxes and charges valid on the offer date. If any material changes in such charges take place by the delivery date of the goods, the store reserves the right to change the prices correspondingly. A recognised bill of exchange is not considered a payment.

8. Dispute resolution

If the parties are unable to resolve a dispute in mutual negotiations, the dispute shall be settled in the first instance at the local district court or, upon the store's request, at the court of first instance at the buyer's domicile.

9. Consumer protection

These terms do not limit the rights of private consumers under the Consumer Protection Act.